 Kansas Home Care & Hospice Association

2019 ANNUAL CONFERENCE

Home Care & Hospice 2019
Putting Your Mind to the Test

PDGM
OASIS-D
RAC
TPE
quality measures
teamwork

September 17-19, 2019
DoubleTree by Hilton
Lawrence, Kansas
YOU’RE INVITED!
The Kansas Home Care & Hospice Association invites you to our 2019 Annual Conference at the DoubleTree by Hilton in Lawrence, Kansas – a great location for 2½ days of education, networking, and fun!

HOTEL INFORMATION:
The DoubleTree by Hilton, 200 McDonald Drive, Lawrence, Kansas, has reserved a block of rooms at the special KHCHA rate of $93 per night (single and double, tax not included). The room block will be held until August 30, 2019, so be sure to make your reservations by that date. For online reservations, click here, then simply verify the date of arrival and departure and click on “Continue” to start the reservation process. Reservations can also be made by calling the hotel directly at (785) 841-7077. Remember to mention the Kansas Home Care & Hospice Association Annual Conference when reserving your room(s) by phone.

WORKSHOPS

Tuesday, September 17, 2019

Pre-Conference – 1:00 - 4:00 p.m., 3.2 CNE contact hours

Overcome the Challenges of Recruitment, Retention and Managing in Times of Transition

No matter the challenges your organization faces, no issue is as important as that of Talent Acquisition and Retention. In the coming years, winners and losers in the healthcare industry will be determined by which organizations can become the employer of choice and who can hold on to top talent. This session will provide a detailed overview of the healthcare workforce and what the industry is up against in the next 10 years. It will provide a deep dive into these areas to help you plan for the future of the healthcare workforce:

Best Practices to Recruit the Finest Staff – From someone who’s recruited thousands of employees; Best Practices to Retain the Staff you have and be the Employer of Choice – Learn the 4 keys to retaining your staff!; How to Plan for the Workforce of the Future as our Industry Transitions – Including the generational transition that is taking place as we speak! (Level: Intermediate) Eric Scharber, Principal, Simione Healthcare Consultants, Hamden, CT

Wednesday, September 18, 2019

Opening Keynote – 8:30 - 10:45 a.m., 2.4 CNE contact hours

Home Care and Hospice Mind Games 2019: An Update from Washington

An industry expert with more than 40 years of experience in legal, legislative, and regulatory advocacy on behalf of patients and providers of home health and hospice care, Bill Dombi will provide a Home Care and Hospice specific Federal Legislative and Regulatory Update. This session is a policy-oriented briefing to attendees of the 2019 KHCHA Annual Conference in order to keep them up to date on the issues that will affect their businesses. These updates will include an up-to-the-minute overview of the current federal legislative landscape, a discussion of federal regulatory issues, and will identify legal issues affecting home health care and hospice. (Level: General) William A. Dombi, President, National Association for Home Care & Hospice, Washington, DC

Luncheon (L1) – 12:00 - 1:30 p.m., 1.0 CNE contact hour

From Money to Funny

This program offers owners and managers the basics for world class customer service because customer service doesn’t begin with front line employees, but rather in the highest levels of an organization. Kent Rader’s unique experience as first a hospital CFO and CPA and now a professional speaker affords an entertaining and informative program filled with practical suggestions that can help organizations increase profits by truly serving their customers. Participants will learn the importance of honesty with dealing with employees and educating and empowering employees, developing happier employees because employee relations mirror customer relations. (Level: General) Kent Rader, Professional Speaker, Kent Rader Speaks, Liberty, MO
WORKSHOPS (WEDNESDAY CONT.)

Management 1 (M1) – 2:30 - 4:30 p.m., 2.2 CNE contact hours
Wrapping Your Mind around PDGM
This session will provide attendees with the most current available information regarding PDGM implementation and will focus on both its financial and operational impacts. This session will share the results of an agency-specific financial impact analysis as a means of providing insights into the financial elements of the PDGM model, as well as related operational strategies and key performance indicators. (Level: Intermediate) Karen A. Vance, BSOT, Senior Managing Consultant, and M. Aaron Little, CPA, Managing Director, BKD, Springfield, MO

Clinical 1 (C1) – 1:45 - 4:30 p.m., 3.0 CNE contact hours
Solving the Riddle of OASIS GG Items
GG items were added to OASIS-D to align quality measurement across post-acute care assessment (PAC) instruments to meet the IMPACT Act of 2014 provisions. These GG mobility items can prove to be confusing since they are based on the mobility items from the Skilled Nursing Facility (SNF) assessment and are now required to be performed in a home setting for HHAs. In this workshop, we will learn the differences in conventions and guidance between the items, tips on assessment techniques, and strategies to ensure accuracy on response selection. (Level: Intermediate) Jennifer Gibson Osburn, RN, HCS-D, COS-C, Senior Clinical Consultant, Axxess Technology Solutions, Dallas, TX

Hospice 1 (H1) – 2:30 - 4:30 p.m., 2.2 CNE contact hours
Connecting the Dots Between Hospice Quality Reporting and Patient Care
Over the last few years the hospice industry has seen many changes with the development and dissemination of The Hospice Quality Reporting Program (HQRP). This session will provide an overview of the HQRP along with how the Hospice Item Set and CAHPS Hospice Survey relate to clinical practice. It will also provide you with strategies that you can implement within your agency to increase overall customer satisfaction. (Level: Intermediate) Sharon M. Litwin, RN, BSHS, MHA, HCS-D, Senior Managing Partner, and Judy Morris, RN, BSN, Nursing Consultant, 5 Star Consultants, Camdenton, MO

KHCHA DISTRICT GET-TOGETHER:
Arrive early on Wednesday morning to network with other member agencies in your KHCHA district. Areas will be designated for each district to meet from 7:30 to 8:30 a.m.

BUSINESS MEETING:
The KHCHA Annual Business Meeting will be held at the start of Wednesday’s luncheon. This brief meeting will allow for necessary association business to be conducted.

WEDNESDAY EVENING SOCIAL:
Take a break and enjoy the company of your peers and others involved in home care and hospice. From 4:30 to 6:00 pm on Wednesday evening, join us for local flavors, beverages, and perhaps even some brain-teaser fun! For the first time this year, we will also offer a drawing for those who participate in “Quality Conversations” with our participating business partners. The rest of your evening will be free for you to relax or explore Lawrence.

UnitedHealthcare Community Plan is proud to support the Home Care & Hospice 2019 – Putting Your Mind to the Test Conference.

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EXHIBITORS:
Exhibitors will be present Wednesday and Thursday of the Annual Conference. Extended breaks between workshops will allow you time to visit each business partner to learn about the various home care and hospice products and services they have to offer. The extended afternoon break on Wednesday will be designated for executive/exhibitor networking, while clinicians can head back to the classroom for additional CEs.

DOOR PRIZE GIVEAWAY:
Thursday, September 19 Noon—12:15 p.m.
To conclude our exhibitor activities, door prizes from supporting business partners will be announced at this time. Since you must be present to win, you won’t want to miss this event!

WORKSHOPS (CONT.)

Thursday, September 19, 2019

Management 2 (M2) – 8:30 - 10:45 a.m., 2.4 CNE contact hours
Solving the Data Dilemma: Using Data for Performance Improvement
In this session, we will review updated CMS Quality Outcome Measures (IMPACT Act and Quality of Care Star rating), outcome and process measure calculation and the data sources to use for performance improvement. We will also take a look at how to interpret CASPER Reports, outline an 8 step outcome improvement plan, and discuss methods to track outcome performance using data sources. (Level: Intermediate) Teresa Northcutt, BSN, RN, COS-C, HCS-D, HCS-H, Senior Consultant, Selman-Holman & Associates LLC, Denton, TX

Clinical 2 (C2) – 8:30 - 10:45 a.m., 2.4 CNE contact hours
Putting Your Mind to Successful Documentation to Stop Denials
Following a discussion of the Medicare regulations, this workshop will tackle how to represent the patient’s changing condition in concise and accurate documentation, as well as how to determine when the patient is no longer appropriate for home health care to prevent claim denials. By analyzing examples of documentation and highlighting resources available, attendees will leave better equipped for successful documentation. (Level: General) Sandy Decker, RN, BSN, Senior Provider Education Consultant, CGS Administrators, LLC, Des Moines, IA

Hospice 2 (H2) – 8:30 - 10:45 a.m., 2.4 CNE contact hours
Hospice IDT Conference: Effective & Efficient
The Interdisciplinary Team conference (IDT) is a critical part of the hospice care planning process. This session will review the regulations, the requirements and actual intent of IDT, and provide a recommended process and protocol for an effective and efficient solution. (Level: General) Karen A. Vance, BSOT, Senior Managing Consultant, BKD Health Care Group, Springfield, MO

Luncheon (L2) – 12:00 - 1:30 p.m., 1.0 CNE contact hour
Increase Success with The Power of Happiness – Maximize Your Professional and Personal Potential
Contrary to what society has taught us, success does not fuel happiness, rather happiness fuels success. When we are happy, our brains become more engaged, creative, motivated and productive. This session provides specific actions to create happiness and help you make it a habit. (Level: General) Mea Austin, Certified Executive Consultant, Motivational Speaker, Eudora, KS
WORKSHOPS (THURSDAY CONT.)

Management 3 (M3) – 1:45 - 4:00 p.m., 2.4 CNE contact hours
Navigating the Home Health CoP Maze
This CoP workshop will be key to your agency compliance. A clear understanding and how to implement the challenging conditions and standards has been difficult for many agencies. This has led to numerous standard and condition level deficiencies seen over the past year. We will break down the challenging and/or frequently cited conditions and standards – ones seen in reports from surveys and mock surveys – and educate you on processes for implementation. Action plans for you to take back to your agency to ensure compliance will be reviewed and shared. Audience interaction will be welcome so we can discuss what participants have seen in their agencies. (Level: Intermediate) Sharon M. Litwin, RN, BSHS, MHA, HCS-D, Senior Managing Partner, 5 Star Consultants, Camdenton, MO

Clinical 3 (C3) – 1:45 - 4:00 p.m., 2.4 CNE contact hours
Get Your Ducks in a Row at SOC
Connect the 2018 CoPs, OASIS-D, IMPACT Act quality measures, and the Home Health Compare Quality of Care Star rating measures to successfully provide the highest quality care to your patients. Start with the comprehensive assessment, compensate for the deleted OASIS items, and use care planning to develop a focused home health Plan of Care to meet the patient’s identified needs. Discuss strategies to implement care coordination and incorporate key best practices to achieve goals and improve IMPACT Act quality measures. (Level: Intermediate) Teresa Northcutt, BSN, RN, COS-C, HCS-D, HCS-H, Senior Consultant, Selman-Holman & Associates LLC, Denton, TX

Hospice 3 (H3) – 1:45 - 4:00 p.m., 2.4 CNE contact hours
Mindful or Mind Full? Brain-savvy Practices to Sustain Compassion (without Fatigue!)
Anyone who cares for others can experience compassion fatigue. Participants will review the differences between compassion fatigue, secondary trauma, and burnout, including paths to healing for each. Then, participants will explore a variety of protective tools and activities including mindfulness, intrapersonal boundaries, and the practice of compassionate empathy in order to sustain personal and professional wellbeing. (Level: General) Roxanne Pendleton, MDiv, Senior Projects Coordinator, and Andrea Dalton, MA, MT-BC, Special Projects Coordinator, Center for Trauma Informed Innovation, Truman Medical Centers Behavioral Health, Kansas City, MO

2019 KHCHA AWARDS & RECOGNITION:
During Thursday’s Luncheon, KHCHA will present its 2019 Awards & Recognition. During this event, we come together as a true home care community... all disciplines together celebrating the distinguished performance and service of some of its special people.

CONTINUING EDUCATION:
Kansas Home Care & Hospice Association is approved as a provider of CNE by the Kansas State Board of Nursing. Course offerings are approved for contact hours applicable for APRN, RN, or LPN relicensure. Kansas State Board of Nursing provider number: LT0287-0314. Other disciplines will need to apply independently – a certificate of attendance will be provided.

HANDOUTS:
Handouts will be made available online prior to the conference. Each attendee will be responsible for printing and bringing their own handouts to each workshop.

SPECIAL NEEDS/QUESTIONS:
If you have special needs or questions regarding workshops, scheduling, accommodations, meals, etc., please contact the KHCHA office at 785/478-3640 or e-mail us at khca@kshomecare.org.

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2019 EXHIBITING BUSINESS PARTNERS

**Pharmacare Health Specialists**
Infusion, LLC

**B KD CPAs & Advisors**

**5 Star Consultants, LLC**
Sunflower Health Plan
Acelity—KCI

**United Healthcare**
Selman-Holman & Associates, A Briggs Healthcare Company
Blue Cross Blue Shield of Kansas
Axxess Technology Solutions
Coram

**Clock Medical, Inc.**
Homestyle Direct
Wellsky
Ascension Via Christi Home Medical Wichita, LLC
McKesson

And More to Come!
REGISTRATION INFORMATION

### Multiple Registrations from Same Agency
In order to receive only one invoice for your agency, please use the “ADD GUEST” option online, being certain to complete the “Ticket Option,” “Registrant Information” and "Workshop Selection" portions of the online registration form for each registrant.

### Splitting Registrations
One- and two-day registration packets may be split among multiple employees within your agency. When completing the online registration, select your ticket option with the first registrant, then choose to “ADD GUEST” and complete both the “Registrant Information” and "Workshop Selection" portions of the online registration form for the second registrant (skipping the ticket portion).

### Workshop Selection Required
Due to limited workshop classroom space, we require that each attendee select the specific workshop(s) he/she plans to attend. Registrations will be accepted on a first-come basis. Remember, midday workshops with luncheons are included in the price of each day’s registration, but you must indicate your plans to attend with your online registration.

### Cancellations
Refunds, less a $25 processing fee, are available for cancellations received by September 11. No refunds will be given for cancellations received after September 11. No-shows will be held responsible for payment.

Click Here to register. Before you begin, make sure you have all information on each attendee—including workshop choices and home address and license number for nurses (required by Board of Nursing).

### Registration Deadline:
Tuesday, September 3, 2019
You’re Invited
to the
Kansas Home Care & Hospice Association
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Lawrence, Kansas

Register by August 20 for an early bird discount.

Want to attend at the member rate, but not yet a KHCHA member? Visit www.kshomecare.org for your membership application and join today!