# Straight Talk about Hospice QRP & Care Planning

## Program Overview

### Webinar 1

**Hospice QRP – Connecting the Dots Between HIS, CAHPS, & Outcomes**

**Wednesday, June 2, 2021 * 1:00 –2:30 pm CDT**

Explore the Connection between the Hospice Quality Reporting Program (HQRP) and patient care. This session will familiarize you with the HQRP requirements and explain the impact they have on an agency. HQRP currently consists of two reporting requirements that use data to calculate performance on quality measures: the Hospice Item Set (HIS) and the Hospice Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey, but if the FY 2022 proposed rule is approved as proposed, then we will see some changes! We will highlight those proposed changes and how that may affect your agency. Join us to learn to identify the measures and understand how the data for both the HIS and the CAHPS hospice survey items correlate to clinical practice and improving outcomes.

### Webinar 2

**Hospice Care Planning Drill Down**

**Wednesday, June 9, 2021 * 1:00 –2:30 pm CDT**

Some of the most commonly cited deficiencies in hospice are from the Hospice CoP on Interdisciplinary Team, Care Planning and Coordination of Services. Gain an understanding of the documentation requirements for use of different levels of hospice care in order to avoid surveyor scrutiny. Join us as we drill down the CoPs so you learn how to recognize noncompliance with CoP requirements and understand ways to ensure compliance within your agency to avoid survey deficiencies.

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## Date and Times

- **June 2, 2021**, 1:00—2:30 pm CDT
- **June 9, 2021**, 1:00—2:30 pm CDT

## Location

Your Office via Zoom

## Registration Fees

- KHCHA Member — $160 / agency
- Non-Members — $320 / agency

## Target Audience

- Hospice Administrators
- Clinical Managers
- QAPI Coordinators
- Nursing Staff
- Interdisciplinary Team Members

## Materials

Handouts will be sent by email prior to the conference.
Registration Information

Registrations should be made on-line... click here to register.

Registration Deadline: Tuesday, June 1, 2021

**Registration fees are for the full series. Fee are based on ONE live phone/Zoom connection for each webinar; multiple site participation for the live offerings for your agency will require a separate registration fee for each live connection. Registrations should not be shared between agency offices—if an agency plans to participate from two office locations, two registrations are required.

Confirmation: A confirmation will be emailed to you by June 1. This confirmation will include the presentation handouts, CE documents, and information on accessing each webinar.

Cancellations: Written requests for refunds received on or before May 26, 2021, will receive a refund less a $25 processing fee. Fees are non-refundable after this date; there are no refunds for no-shows.

Speaker

Sharon Litwin, RN, BSHS, MHA, HCS-D, Senior Manager - Coding and Clinical Consulting, Healthcare Provider Solutions

Sharon Litwin is Senior Manager of Coding & Clinical Consulting at Healthcare Provider Solutions. Prior to her current position, Sharon was the Founder and Senior Managing Partner of 5 Star Consultants, a national consulting and coding firm specializing in homecare and hospice services since 2003. Sharon was an ACHC and CHAP surveyor, performing Medicare deemed surveys for ten years. She is a current ACHC and CHAP Certified Consultant. Sharon has been in the home care and hospice industry for over 25 years. Sharon is a regular speaker to education companies, state and national associations, and published author in industry-related publications.

Questions?
Contact Kristen Ada, KHCHA Director of Programs & Member Services (913) 669-5076 or kada@kshomecare.org

Recording
Registered agencies will be sent a recording link following the live presentation. Recordings will be available through June 30 for review or follow-up on missed portions of the offering.

Brought to you by...

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